



Terms and Conditions

These terms and conditions apply to your purchase of travel related services through Sisters Tours LLC, in addition to your obligations as a client. These terms and conditions apply upon the acceptance of the deposit by Sisters Tours.

Deposit/Payments:

Deposits are non-refundable and non-transferable. A payment of a deposit affords us the opportunity to hold the reservation but does not guarantee the price. The price can only be guaranteed once payment is received in full and travel documents have been issued. Sisters Tours will advise you of the date that full payment is required.

Cancellation:

Penalties apply upon cancellation. If cancelled within 45 days – 31 days of departure a 30% penalty will apply. Additional fees are subject to the applicable hotel, airline and supplier policy. No Refunds for cancellations 30 days or less of departure. Group cancellations - 120 days to 61 days of departure 50% refund. 60 days or less of departure no refunds. Some exceptions may apply.

Travel Insurance:

For your protection, we highly recommend travel insurance. This responsibility rests solely with you the client and we advise you to do your research and find coverage that best fits your individual needs.

Travel Documentation:

The client assumes sole responsibility to independently confirm all documentation requirements for all passport, visa, vaccination, or other entry and/or travel requirements of each destination. All airline tickets must match the name on the passport. Airline tickets cannot be transferred to another passenger.

International Travel - All persons traveling by air, including U.S. citizens, must present a valid passport to re-enter the United States. Visit the link for passport requirements.

<http://travel.state.gov/content/passports/english/passports.html>

Baggage Fees:

Baggage fees (if applicable) are not included in package prices and must be paid directly to the airlines.

Limitation of Liability:

Sisters Tours is not liable for any negligent or willful act or failure to act of any travel service provider or of any third party. In addition and without limitation, Sisters Tours is not responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of God or force majeure, illness, disease, acts of war or civil unrest, insurrection or revolt, animals, strikes or other labor activities, criminal or terrorist activities of any kind, overbooking or downgrading of accommodations, mechanical or other failure of airplanes or other means of transportation, or for any failure of any transportation mechanism to arrive or depart on time.